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To whom Concerned,

You've got my attention! Most of the time I don't complain, but a 20% increase in utilities. "COME ON MAN", re-dic-u-lous, that's almost lame stankish.

You've listed aging gas mains as one reason for the proposed rate hike. Are you telling me that you didn't have a preventive maintenance program to oversee this problem before now? I can't believe that, you have got to ^{be} kidding me.

You want to be reimbursed for repair damage from the storms, also, to cover other expenses. I'll say it like this: the cost of repairs for storm damage is the cost of doing business, but to cover other expenses is another thing entirely. You better provide some transparency here. I itemize the expenses so everyone will know what you are talking about, to see if there really is a need.

However, all of your talk does not preclude these facts. In this time of economic hardships: when all raises for labor has been minimal, when people are scraping for every penny to survive, when people are finding it hard to pay mortgages and secure food for their families, when it is hard to pay doctor bills. In this climate you are asking people to add your

bill, which will be 28% higher.

Shame on you! Do you think that you could recoup your 117 million a little slower, is it possible that you could think of the consumer a little bit, just a little bit.

I'm Sincere,
Donald L. Charvat, Sr.
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